



FOR YOUTH DEVELOPMENT®  
FOR HEALTHY LIVING  
FOR SOCIAL RESPONSIBILITY

UPDATED 07/2014

## NORTHWEST CT YMCA MEMBERSHIP CANCELLATION FORM

**Please Note:** To stop payment, the Northwest CT YMCA requires that the membership card be turned in and this form be completed. It takes approximately 30 days from the date of cancellation to stop a bank draft.

Please retain a copy for your records.

Date \_\_\_\_\_ Phone \_\_\_\_\_ Member ID# \_\_\_\_\_

Email Address \_\_\_\_\_

Last Name \_\_\_\_\_ First Name \_\_\_\_\_

Address \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Payment Type: \_\_\_ YMCA Draft \_\_\_ Paid in Full \_\_\_ Payroll Deduction (You are responsible for cancelling with your Payroll Department)

As a terminating member, we ask that you complete this survey as it helps us to continually look for ways to improve our facility and services. Please check all reasons that apply to your member cancellation.

### Personal Reasons:

Personal finances

We offer a variety of flexible membership options to meet your lifestyle and financial needs.

Did you know that we offer:

**Income Based Membership** Yes \_\_\_ No \_\_\_

**Recent Job Loss Coverage** Yes \_\_\_ No \_\_\_

Moved to \_\_\_\_\_ (city/town)

Medical reasons

I thought I would be more motivated, but I wasn't.

Other: \_\_\_\_\_

### Our Service To You:

Dissatisfied with facility, specifically: \_\_\_\_\_

Dissatisfied with hours of operation, specifically: \_\_\_\_\_

Dissatisfied with equipment availability, specifically: \_\_\_\_\_

Dissatisfied with quality of programs or services, specifically: \_\_\_\_\_

Dissatisfied with class/pool schedule, specifically: \_\_\_\_\_

I thought the Y would motivate me, but it didn't.

Are you joining another facility? Yes \_\_\_ No \_\_\_

If we could do one thing to keep you as a member, what would it be?

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Would you consider re-joining the Northwest CT YMCA? Yes \_\_\_ No \_\_\_

Member Signature \_\_\_\_\_ Date \_\_\_\_\_

Staff Signature \_\_\_\_\_ Date \_\_\_\_\_